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SUPPORT

Windows 7, Vista, Server 2003, XP, XP 64 bit, and 2000 Compatibility

USRobotics devotes significant time and effort to assure our products are compatible with various Microsoft operating systems. USRobotics supports, or will support in the near future, Windows 7, Vista and Vista 64-bit in all our currently shipping products. Use the table below to check the status of 7 and Vista, and other Windows Operating System support.



Windows Server 2008 Compatibility for <u>Windows Server 2008 & 2011</u> is provided separately. Click on the link to view compatible products.

• Product will install using operating system's built in driver. Compatibility does not include additional software bundled with the product.

• Product will install using files (drivers) available for download from the USRobotics website or CD. Click on the Product Code to go to the support page to download.

Product does not depend on operating system to function.

Product currently is not supported, may be pending qualification, or has been discontinued.

| Product Code | OS Co | mpatib | ility | | | | | | Description |
|--|-------|-------------|-------|----------|------|---------|-----|------|---|
| Analog- Home | | | | | | | | | |
| | Win 7 | Win 7 64 | Vista | Vista 64 | 2003 | XP 64 | ХР | 2000 | |
| <u>000839-09</u> , <u>USR0839</u> | ٠ | ٠ | • • | •• | • • | •• | • • | • • | Sportster® External 33.6 Faxmodem |
| <u>USR5610B</u> , <u>USR5610C</u> , <u>USR325610C</u> | • | • | • • | •• | • • | •• | • • | • • | V.92 Performance Pro Modem |
| <u>USR5633A, USR5633B,</u> <u>USR265633B</u> | 0 | 0 | ۰ | ٠ | ۰ | • | • | ۰ | 56K* V.92 USB Faxmodem |
| <u>USR5635</u> | 0 | 0 | 0 | 0 | 0 | \odot | ٠ | ۰ | 56K* USB Mini Faxmodem |
| <u>USR5637</u> | ٠ | • | ٠ | ٠ | ٠ | ٠ | ٠ | ٠ | 56K* USB Faxmodem |
| <u>USR5638</u> | ۰ | ۰ | ٠ | ٠ | ٠ | • | ٠ | 0 | 56K* PCI Express Faxmodem |
| <u>USR5670</u> , <u>USR265670</u> | ٠ | ٠ | ۲ | ٠ | ۲ | ۲ | ٠ | ۲ | 56K* V.92 PCI Faxmodem |

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| Product Code | OS Co | mpatib | ility | | | | | | Description |
|---|-------|---------------|-------|----------|------|-------|----|------|---------------------------------------|
| Analog- Home | | | | | | | | | |
| | Win 7 | Win 7 64 | Vista | Vista 64 | 2003 | XP 64 | ХР | 2000 | |
| <u>USR5686D</u> , <u>USR5686E</u> , <u>USR325686E</u> , <u>USR5686F</u> , <u>USR5686G</u> | ٠ | ٠ | •• | •• | •• | •• | •• | • • | V.92 56K V.92 External Faxmodem |
| <u>005687-03</u> | | | ٠ | • | ٠ | ٠ | ٠ | •** | 56K Fax Internal ISA |
| <u>USR5699B,</u> USR325699B | 0 | \otimes | • | 0 | 0 | 0 | • | • | 56K Winmodem PCI |
| Analog- Accessories | | | | | | | | | |
| | Win 7 | 7 Win 7 64 | Vista | Vista 64 | 2003 | XP 64 | ХР | 2000 | |

| | | 64 | | | | | | | |
|----------------|---|----|---|---|---|---|---|---|------------------------|
| <u>USR5700</u> | ٠ | 0 | ٠ | 0 | ٠ | 0 | ٠ | ٠ | USB-to-Serial Cable |

| Analog- Business & OEM | | | | | | | | | |
|------------------------|---|-------------|-------|----------|------|-------|----|------|---|
| | | Win 7 64 | Vista | Vista 64 | 2003 | XP 64 | ХР | 2000 | |
| <u>USR3453C</u> | • | • | •• | •• | •• | •• | •• | •• | Courier External Corporate Analog Modem |
| <u>USR802972B-OEM</u> | • | • | ۲ | • | ٠ | • | ٠ | ۲ | 56K OEM Controller PCI Faxmodem |
| <u>USR2980-OEM</u> | ٠ | ۲ | | • | ۰ | • | | ۲ | 56K OEM V.92 Low Profile PCI Modem |
| <u>USR802981-OEM</u> | • | ٠ | | • | ٠ | • | | ۲ | 56K OEM V.92 Low Profile PCI Modem |
| <u>USR263092-OEM</u> | • | ٠ | 0 | 0 | ۰ | • | | ۲ | Dial-up 56K OEM PCI Software Faxmodem |
| <u>USR263093-OEM</u> | • | • | 0 | 0 | • | ٠ | ٠ | • | Dial-up 56K OEM PCI Voice Software Faxmodem |

* Voice features may not be enabled. ** 005687-03 is installed in Windows 2000 by removing all jumpers. The modem will function in PnP mode only.

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SUPPORT

Windows Server 2008/2011 Compatibility

USRobotics devotes significant time and effort to assure our products are compatible with various Microsoft operating systems. USRobotics supports the following products with Server 2008 (32 bit and 64 bit) and Small Business Server 2011:

| ٠ | Product will install using operating system's built in driver. Compatibility does not include additional software bundled with the product. |
|---|---|
| ۲ | Product will install using files (drivers) available for download from the USRobotics website or CD. Click on the Product Code to go to the support page to download. |
| ٠ | Product does not depend on operating system to function. |
| 0 | Product currently is not supported, may be pending qualification, or has been discontinued. |

| Product Code | 2008 | 2011 | Product Name |
|--|------|---------|--------------------------------------|
| <u>3CP3453, USR3453B, USR3453C</u> | • | • | Courier™ 56K* V.92 Business Modem |
| <u>USR5686D</u> , <u>USR5686E</u> , <u>USR325686E</u> , <u>USR5686F</u> , <u>USR5686G</u> | • | • | 56K* V.92 External Modem + Fax |
| <u>USR5638</u> | • | 0 | 56K PCI Express Faxmodem |
| <u>USR5637</u> | ٠ | ٠ | 56K USB Faxmodem |
| USR5610B and USR5610C | • | \odot | 56K Performance Pro Modem |
| <u>USR5670</u> | • | \odot | 56K PCI Faxmodem |
| USR263092-OEM, USR263093-OEM | • | 0 | 56K OEM PCI Software Faxmodem |
| USR2980-OEM, USR802981-OEM | • | 0 | PCI Internal Low Profile Modem |
| USR802972B and USR2973A-OEM | • | \odot | 56K OEM Controller PCI Faxmodem |
| | | | |